

# Al-Anon Alateen Information Service (AAIS) Report

Utah Area Spring Assembly – March 2023

## Organization:

- AAIS operates under the authority and for the benefit of the Area
- The AAIS Board was restructured January of 2023 – Jeff J replaced Denise L as Area AIS Coordinator (and AAIS Board Chair); thanks to Denise for her many, many years of AAIS Board service in several different capacities
- The Board has retained Chrissy T as the new Contract Worker (office manager); we are very grateful for Nancy W's previous dedicated service in this position
- The office is staffed mostly by volunteers, supplemented by the Contract Worker; for anyone looking for Al-Anon service opportunities and living within commuting distance of our Murray office, please consider becoming an AAIS volunteer – we provide the training and you get to associate with some really cool Al-Anons!

## Service levels:

- The AAIS office is now open 4 days a week (Monday, Wednesday, Thursday, Saturday) for 4 hours (12 noon to 4:00 pm) each day
- Literature orders can be made via phone or text to 801-262-9587
- Phone and text messages are checked regularly
- Is AAIS meeting the needs of groups, individuals? If not, let us know

Financial report for 2022 – AAIS ended the year with a net income of \$1,092 and ample cash balances (both operating funds and a prudent reserve); details can be shared upon request

## Challenges:

- Information on group meetings – our volunteers often do not know enough about the details of meetings listed on the website when we field calls from potential newcomers so we encourage each group to have contact info published along with their meeting information shown on printed schedules and online
- Literature at times has been out of stock at WSO and, consequently, unavailable at the AAIS office; we diligently monitor the literature inventory situation at WSO in an effort to maintain a complete inventory at the AAIS office; for example, new service manuals were out of stock until just recently (although an electronic copy is available to download from the [alanon.org](http://alanon.org) website at no charge)
- Speakers List – the AAIS office is updating the list of Al-Anons who are willing to serve as a speaker at meetings or other Al-Anon functions; if interested and willing to be contacted for speaking, please give AAIS your contact information (801-262-9587)

Submitted by Jeff J, AIS Coordinator