

Al-Anon Alateen Information Service (AAIS) Report

Utah Area Spring Assembly – March 2024

AAIS operates under the authority and for the benefit of the Area; we function as both an Al-Anon Information Service (AIS) and a Literature Distribution Center (LDC). District 1 operates its own AIS/LDC center.

- Governing Structure:
 - Functions under a set of by-laws approved by the Area
 - The Area's AIS Coordinator serves as chair of a 7 person Board of volunteer Al-Anon members
 - Finances are separate from the Area
- Operations Information:
 - The AAIS office is open 4 days a week (Monday, Wednesday, Thursday, Saturday) from 12 noon to 4:00 pm in the Murray Alano Club
 - Literature orders can be made in person or via phone/text to 801-262-9587
 - Phone and text messages are checked regularly; our email address is areaic@utah-alanon.org

Service levels – monthly average for August 2023 through January 2024:

- 12 different volunteers (including some Board members and the Contract Employee) staffed the office
- 33 phone calls answered
- 30 in-person visits to the office
- 26 literature orders filled, some of which are mailed out

Financial summary for 2023:

- Literature sales averaged \$1,611 per month; donations averaged \$291 per month
- Contributions of \$800 each to the Area and WSO were made in 2023
- Current bank balances for both our operations and an ample prudent reserve have remained steady throughout the year
- AAIS remains financially strong (details available upon request)

Challenges/Needs:

- We can use more Al-Anon members to staff the office; anyone looking for Al-Anon service opportunities and living within commuting distance of our Murray office, please consider becoming an AAIS volunteer – just contact the office
- The Board wants to make Al-Anon members aware of the tremendous variety of Conference Approved Literature (CAL) available; many members may not be aware of literature beyond the basic daily readers; we are including book reviews in selected editions of the Alanews and Board members are willing to visit district and groups meetings/activities to increase awareness of available literature – just contact the office

Submitted by Jeff J, AIS Coordinator and AAIS Board Chair